



Our Precision, Your Advantage

JOB POSTING

This document is used to provide a basic description of essential duties and other work elements.

Job Title: Product Engineer

Location: Distribution Center in Greenwood

KYB Americas Corporation, a subsidiary of one of the world's largest manufacturers of shocks, struts, and hydraulic components, and a global leader in ride control technology for both OEM and Auto Care (Aftermarket) industries, is growing and we're seeking a Product Engineer to join our team!

If you are interested in a growing, fast-paced, collaborative company with lots of opportunity and a company who understands the importance of work / life balance, KYB Americas Corporation is the place for you!

Purpose of Position/Summary:

The Product Engineer is responsible for the research and development of the KYB Strut-Plus complete strut assembly product line and managing the implementation into production. Additionally this position manages and supports other Product Department activities such as being the primary key point of contact for incoming Tech Line calls and e-mails as well as supporting other departments with product technical support and direction.

Essential Duties/Responsibilities:

- Directs the Product Department associates and outside suppliers in the development of new KYB Strut-Plus Complete Strut Assemblies. This involves research and selecting vehicle coil spring, mount and other components that accomplish KYB's product goals as well as vehicle performance requirements;
- Directs KYB and outside suppliers in the implementation and assembly of Strut-Plus;
- Manages incoming calls and e-mails on the KYB Technical Support Line as needed. Callers can be parts/service professionals, installers, vehicle owners, KYB field sales personnel, customer service personnel with KYB product and vehicle ride control questions;
- Develop & maintain a useful database of customer questions, concerns, solutions, etc.;
- Identify and resolve any KYB product technical issues;
- Manages new KYB part number on-vehicle fit-check processes (Finding test vehicles, coordinating vehicle repair services and some travel may be required);
- Acts as the key technical advisor to the Marketing and Customer Support Departments with product and technical information;
- Other duties assigned by immediate Supervisor or Manager on an as needed basis.

Job Requirements:

Bachelor of Science Degree in Mechanical Engineering or related field from an accredited 4-year institution is required. 4-6 years of related work experience may substitute for a college diploma. Automotive industry experience is preferred but not required. Proficient in common computer skills such as Microsoft Excel, Word, Power Point, and Outlook. This position requires the ability to communicate effectively both with customers and all departments in the KYB organization. This position requires the ability to prioritize various job duties/projects and work efficiently under time constraints independently without direct supervision. This position may require domestic and/or international travel. A valid state driver's license is required.

ABOUT US:

KYB Corporation produces a variety of ride control, hydraulic, and electronic products for use as original equipment and replacement parts in automobiles, motorcycles, trucks, specialty vehicles, buses, aircraft, railroad cars, industrial applications, agricultural applications, and civil engineering projects. Our global headquarters are located in Tokyo, Japan, and we have facilities in Asia, the United States, Central and South Americas, and Europe.

KYB Americas Corporation Automotive Aftermarket is headquartered in Greenwood, IN. We are responsible for sales and distribution of KYB Automotive Aftermarket Components in Canada and the USA.

**Website: <http://www.kyb.com>
Company Size: 501-1000 employees**

*****NO AGENCIES PLEASE*****

KYB Americas Corporation is an Equal Opportunity Employer